

## Tuition Program Management – Video Tutorial

Looking for more information about how to use your tuition program management website? These brief video tutorials will show you how to:

- Find your tuition benefit information
- Submit Support Tickets to Bright Horizons
- Complete and submit an application for approval
- Submit your documentation at course completion

<u>Tuition Reimbursement</u>: Learn how to create and submit your tuition reimbursement application for course approval, as well as how to submit your grades and receipts for reimbursement at the completion of your courses.

<u>Direct Bill</u>: Learn how to create and submit your tuition prepayment application for course approval, as well as how to submit your grades at the completion of your courses.

Certifications: Learn how to create and submit your certifications application for approval.

Live Chat: Learn how to use Live Chat to interact with our support team in real-time for quick contact resolution.