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**City of Memphis Claims Reporting Quick Reference Guide**

**Claims Reporting**

All claims will be reported through web based reporting or Telephone.

Claim Capture Address: <http://intake.sedgwick.com>

 \*\*\*Please note a user name and password is required to access online reporting

Call Center phone Number: **877-576-1911**

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Prescription Fills:



**Injured Employee**:

1. If you need a prescription filled for a Work related injury or illness, go to a Tmesys network Pharmacy.
2. Give the pharmacist a first fill letter.
3. The pharmacist will fill your prescription at no cost.



Find a Network:

Us one of these easy methods to find a network pharmacy:

1. Visit one of the following pharmacy chains:

Walgreens Walmart

Publix Rite Aid

CVS Kroger

1. Use or pharmacy locator online: [www.pmsionline.com/pharmacy-center](http://www.pmsionline.com/pharmacy-center)
2. Call Us: **866-599-5426**