



TUITION REIMBURSEMENT

PM-58-03

Section: 58-00, SERVICE AND AWARDS

PURPOSE AND SCOPE

Pursuant to the Mayor and the Board of Commissioners' Resolution passed on October 19, 1965, City of Memphis Government established a Tuition Reimbursement Program to assist City employees with the cost of college tuition. This policy is applicable to any regular, full-time City of Memphis employee.

POLICY

The City of Memphis will consider applications for assistance with tuition and book expenses for Associate, Bachelor and select Master's degree programs only.

The City will also consider applications for assistance with fees, including course fees, book expenses and other costs, related to a formal program leading to a certificate/certification, diploma or credential in any technical program which strengthens job skills and improve effectiveness of the employee's job skills or which will enhance the employee's potential for advancement to other jobs within the City.

Participation in the Tuition Reimbursement Program is based on the following guidelines:

- A. Before beginning a course of study, an employee must complete a City of Memphis Tuition Reimbursement and Repayment Agreement, a City of Memphis Government Tuition Reimbursement Program Educational Goals and Objectives Form and course registration documentation relating to the certificate, diploma or credential sought to the Wellness Coordinator for review and approval. If an employee wishes to change his/her degree program or change school at any time, a new Educational Goals and Objectives Form and degree curriculum must be submitted to the Wellness Coordinator for review and approval.
- B. An employee may be reimbursed only for courses of study which the City of Memphis determines are directly related to the employee's present job



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or which will enhance the employee's potential for advancement to other jobs within the City.

C. Employees enrolled in the Tuition Reimbursement Program who are seeking an Associates, Bachelor or Master's degree may be entitled up to \$3,000 for tuition, books and experiential learning credit per fiscal year beginning July 1, 2019 any employees seeking technical certificates/certifications, diplomas or credentials may be entitled up to \$2,000 for tuition, fees, books per fiscal year beginning July 1, 2019.

- Fees for experiential learning credit will be considered after the employee has successfully completed all requirements of the attending college or university's experiential learning requirements and the credits have been verified by the college accepting the credit. A final letter of confirmation from the university detailing the credits and fees is required for confirmation of reimbursement amounts.
- Experiential learning credit funds are not separate tuition reimbursement dollars. Funds used for experiential learning credits for employees approved under the tuition reimbursement policy will be deducted from their starting available fund balance of \$3,000.00 for the fiscal year.

D. These funds are processed on a first come first serve basis.



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- E. Eligible schools must have a physical presence in Shelby County; must be accredited by one of the six regional organizations recognized by the U.S. Department of Education and must hold classes at facilities within Shelby County. Colleges and Universities eligible for tuition reimbursement are listed on pages 7-8 of this policy. This list is subject to be amended by the Chief Human Resources Officer based on changes in affiliations, locations, and new additions. Eligible technical schools are also listed on pages 7-8 of this policy. If the course work for any credentials, certificates or diplomas for any technical training is not offered within Shelby County, the applicant may make a request in writing to the Wellness Coordinator for an exception to the list. Any such request should include information on where the program is offered.

- F. Online and competency-based degree courses are permitted if offered through an eligible school and reviewed and approved through the regular tuition reimbursement application process.

- G. Tuition reimbursement applications for each term must be approved by the Wellness Coordinator, at least ten (10) business days prior to the first day of class. Employees must notify the Wellness Coordinator if there is a course title change or withdrawal from a course which has already been approved.

- H. All employees approved for tuition reimbursement must submit proof of enrollment within 60 days of approval for tuition reimbursement. If the employee fails to provide the necessary documentation that employee's approval for tuition reimbursement will be considered revoked for that fiscal year.

- I. Except for technical courses, all documentation regarding tuition reimbursement must be submitted for reimbursement within thirty (30) calendar days of the completion of the final class or payment will not be rendered.

- J. Reimbursement will only be considered for courses that are successfully completed with a grade of "C" or better for undergraduate courses or with a grade of "B" or better for graduate-level courses. If an incomplete grade ("I") is received at the end of the term, the class must be successfully completed, and documentation submitted for reimbursement within thirty (30) calendar days after completion. The date that the incomplete grade



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is officially replaced with another grade is the date that will govern with respect to tuition repayment. For technical courses which require an examination to receive certification, the employee must pass the necessary exam within three months after completion of the course to be considered for tuition reimbursement unless an extension is granted. Extensions will be considered if the exam cannot be completed within the requisite three-month period. Any such request for an extension must be submitted in writing to the Wellness Coordinator before the expiration of such three-month period and shall contain an explanation with supporting documentation detailing why the extension is necessary.

- K. Some courses, programs, fees, materials and expenses are ineligible for tuition reimbursement. These include, but are not limited to:
1. Computers, calculators, supplies or special equipment;
 2. Class changes that have not had prior approval from the Wellness Coordinator;
 3. Fees for late registration, course changes, class withdrawal, incomplete grades, technology access, student activity, campus access, or textbook shipping & handling;
 4. Financing and installment service charges;
 5. Seminars, conferences, workshops, lectures, forums;
 6. Exam fees and review courses (e.g., CPA, CPM, LAW);
 7. Private pilot instruction or certification;
 8. For employees seeking an Associates, Bachelor or Master's degree, the cost associated with obtaining Professional certification courses or exams;
 9. Continuing Education classes;
 10. Mandatory employee training;
 11. Food, travel, and parking expenses.



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L. The Tuition Reimbursement Policy will not duplicate other financial aid programs such as Pell Grants, Veteran's Administration Benefits, Scholarships, etc. It is the employee's responsibility to obtain necessary documentation from the school regarding VA benefits, grants, scholarships, etc. and submit such documentation to the Wellness Coordinator with each tuition reimbursement application. Any financial aid received will be deducted from the tuition and book fees reimbursed by the City.

*For example, if an employee's tuition amount is \$500.00 and he/she receives a \$100.00 Pell Grant, VA Benefit or Scholarship, the City will reimburse \$400.00.

M. Exam fees for college credit will be eligible for reimbursement if approved by the Wellness Coordinator. Reimbursement will be considered after the employee has successfully passed the exam and credit hours have been verified by the college accepting the credit.

TIME OFF FOR CLASS ATTENDANCE AND STUDY ASSIGNMENTS

Employees are expected to schedule class attendance and the completion of study assignments outside of their regular working hours. Employees will not be given paid time off, vacation or bonus days to attend educational classes or to complete study assignments. In cases where productivity and proper supervision of employees are not adversely affected, management may approve changes in the work schedule to accommodate the pursuit of educational opportunities, however it is expected that educational activities will not interfere with employees' work. Any unsatisfactory job performance during class enrollment may result in forfeiture of educational assistance and/or disciplinary action up to and including termination of employment.

TERMINATION OF CITY EMPLOYMENT

An employee who receives reimbursement under the provisions of the Tuition Reimbursement Policy is expected to remain in regular, full-time employment with the City of Memphis Government for a minimum of two (2) years following course or degree completion. If an employee voluntarily terminates employment, is separated, is not reappointed or if employment is terminated for cause, the employee must reimburse the City for all funds expended according to the following schedule:



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- Employee remains employed less than 12 months after course / degree completion = 100% repayment of all tuition and book fees received while in the program
- Employee remains employed 13 - 24 months after course / degree completion = 50% repayment of all tuition and book fees received while in the program

Arrangements for repayment must be made with the Chief Human Resources Officer or Designee. Any balance owed the City must be paid within one (1) year of termination of employment unless an alternative arrangement is approved by the Chief Human Resources Officer, the Chief Finance Officer and the City Attorney.



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CITY OF MEMPHIS TUITION REIMBURSEMENT PROGRAM COLLEGES AND UNIVERSITIES ELIGIBLE FOR TUITION REIMBURSEMENT

The following are the colleges and universities that are currently eligible for tuition reimbursement under the City of Memphis Government Tuition Reimbursement Program.

This list is subject to be amended based on changes in accreditation affiliations, locations, and new additions and is only approved as it relates to:

- **Online Learning**
 - Listed in the [U.S. Department of Education's Database of Postsecondary Institutions and Programs](#)
 - Recognized by the [Council for Higher Education Accreditation \(CHEA\)](#)
- **Campus Learning**
 - Physical presence in Shelby County and the Mid-South area (AR, MS, AL & KY)
 - Same online learning accreditation requirements listed above

Non-Deferred Payment Schools

Alabama Fire College
Baptist College of Health Sciences
Belhaven College
Black River Technical College
Capella University
Central Michigan University
Christian Brothers University
Columbia Southern University
Dyersburg Community College
Embry-Riddle Aeronautical University
Faulkner University
Freed Hardeman University
Frontier Nursing University
Harding University
Hutchinson Community College
JTM Training Group
Kaplan University
LeMoyne-Owen College



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Non-Deferred Payment Schools- Continued

Liberty University
Memphis College of Art
Mississippi University for Women
Moore Tech College of Technology
Northwestern Mississippi Community College
Park University
RC Health Services
Rhodes College
Southern New Hampshire
Southwest Tennessee Community College
Strayer University
Thompson Machinery/Caterpillar University
Tennessee Fire Codes Academy
Union University
University of Arkansas
University of Phoenix
University of Tennessee - Health Services Center at Memphis
UT Martin
Utica College
Victory University
Waldorf University
Webster University
Western Governors University

Deferred Payment Schools

Bethel University
University of Memphis