



What is Concern, your Employee Assistance Program (EAP)?

CONCERN Employee Assistance Program (EAP) is a workplace program designed to identify and resolve production or operational problems associated with employees who are affected by personal problems such as stress, health, marital, family, financial, alcohol and drug, legal, gambling, emotional and other problems.

CONCERN EAP serves a wide range of customers in the Memphis metro and Mid-South region that represent manufacturing, distribution, government, health care, education, legal, transportation, hi-tech, law enforcement, retail sales, gaming and banking work sites.

Who Has Access to It?

Any employee or live-in who is experiencing emotional or mental distress that would not require inpatient care is likely appropriate for EAP counseling. Typically seen are people who have significant stress, relationship problems, anger issues, parenting and couples concerns, the loss of a loved one, life transitions, or depressive symptoms. Others may be seen for substance abuse issues, anxiety, lack of motivation, and other difficulties in the workplace. A growing segment of clients includes people who are managing chronic health conditions and seek assistance for weight loss and other changing lifestyle options.

How much does it cost?

The use of Concern is completely free to the employee and/or those in the household for the unlimited number of sessions. We do not want there to be any barriers such as the numbers of times allowed, to keep you from using this amazing service.

How do I access the service?

Simply calling Concern at **901-458-4000** or **1-800-445-5011** then letting the receptionist know whom you work for. Once you give them some of your basic demographics we will coordinate with you to schedule you and/or your household members at one of our 4 locations.

Where are you located?

- *Concern Main Office*
 - 2670 Union Avenue Extended, Suite 610, Memphis TN 38112
- *Concern Bartlett*
 - 5158 Stage Road, Suite 120, Bartlett, TN 38134
- *Concern Germantown*
 - 2010 Exeter Road, Suite 1, Germantown TN 38138
- *Concern Southaven*
 - 7535 Airways Road, Suite 210, Southaven, MS 38671
- *Concern Tipton*
 - 1995 Highway 51 S, Suite 203B, Covington, TN 38019