



Peace of mind is just a phone call away



Chat Online

Log in to BlueAccessSM
on bcbst.com to
chat with a nurse.



Call Nurseline

1-800-818-8581
1-800-848-0298 (TTY)

We're Here to Help NURSELINE

No question is too big or too small - Call us 24 hours a day, seven days a week.

Health questions come up at all times during the day and night. It's not easy to predict when you might get sick or injured, but with Nurseline, part of your BlueCross BlueShield of Tennessee health plan, nurses are available 24/7 at no cost to you.

Answers to all your medical questions are just a phone call away. Or if you prefer, connect with Nurseline via live online chat.

Advice When You Need It.

No matter what the health concern - a cut finger, child's fever, possible food poisoning, skin rash or sprained ankle - an experienced, caring nurse will help you decide what kind of care you need.

Our nurses also provide support and guidance for major health care decisions.

If you're thinking about surgery or facing a major health decision, you don't have to make a decision alone. A nurse can help you make the best choice for you and your family.